

Managing Information for Effective Commissioning

Every year, millions of pounds from PCT budgets are misallocated because of inaccuracies in provider data.

Humana is pleased to invite NHS commissioning organisations to a seminar and demonstration of how commissioners can save money by accurately identifying areas for cost efficiency while at the same time improving the quality of patient care. Ultimately, this allows providers to offer healthcare services in line with the needs of local patients. **There are no charges applied to attending this free seminar and you are welcome to invite any of your colleagues who would find this subject beneficial.**

DATE: Thursday 14th October 2010 – 9.00am registration to 13.00 inclusive of lunch
VENUE: Best Western Hotel, City Road, Chester, Cheshire CH1 3AF

DATE: Tuesday 19th October 2010 – 9.00am registration to 13.00 inclusive of lunch (includes supplementary afternoon session on Clinical Commissioning)
VENUE: York Pavilion Hotel, 45 Main Street, Fulford, York YO10 4PJ

The average PCT processes around 70,000 acute data lines a month, yet the current settlement method is largely manual and time consuming, making it an impossible task to check and validate every single data item. Humana can demonstrate how NHS organisations can easily and automatically validate provider data thereby increasing the accuracy of payments and presenting an opportunity to assess the appropriateness of patient activity and clinical pathways.

Our income validation system (SIV) and support service (AIV) enables commissioners to fulfil their governance responsibilities for PbR and non-PbR acute expenditure. You can be empowered to drive improvements in data quality, calculate and settle payments promptly, provide a reliable data source for sound service planning, and ensure that all providers are treated equitably.

In light of the proposed changes announced in the recent **White Paper**, we would encourage an open discussion about the many challenges facing NHS commissioners and value your opinions as to how Humana can help you address these concerns. We would welcome your participation at this event, but we are also able to arrange a visit to your organisation if you are unable to attend on the day.

Supplementary session: Making the Transition to Clinical Commissioning

You are also welcome to join us on the 19th October at York for an afternoon session which will focus on the transition of commissioning responsibility to GPs and other clinicians. If you are interested in this event please contact Amit Shah on ashah@humana.co.uk

Booking instructions

- Confirmation of attendance by email to Sheila Mughal at Smughal@humana.co.uk
- Please confirm names, titles and dates of anyone attending. We will then send directions and parking instructions by return
- Refreshments will be provided
- Cancellations: we require 48 hours notice if you cannot attend. Please call Sheila on 07825 189769
- This seminar is free of charge to NHS employees

Time	AGENDA	Presented by
9.00am	Registration and refreshments	All
9.15	Introductions and welcome to Humana	Sheila Mughal
9.45	How PCTs currently validate provider data and the technology behind automated invoice validation	Harald Braun
10.30	Break with refreshments	All
10.45	Overview of Automated Income Validation Support with case studies highlighting care pathway monitoring and financial reconciliation	Sheila Mughal
11.15	Video: SIV functionality	Sheila Mughal
11.20	Demonstration of the SIV application and lessons learned from PCT commissioners	George Boyd
11.50	Video: NHS Kingston case study	George Boyd
12.00	Q&A	Sheila Mughal
12.30	Lunch	All
13.30	19th October only: Making the Transition to Clinical Commissioning	Amit Shah

About Humana

Humana Europe delivers expert commissioning services and support to the NHS in England. We are recognised as leaders in designing, developing and implementing innovative programmes, tools and solutions to support NHS organisations to commission care in line with the health needs of their local population. From data analytics and risk stratification to contracting, provider performance management and patient engagement programmes – we offer an end-to-end commissioning support service for PCTs and GP consortia. For further information on Humana and the work we do, please visit our website at humana.co.uk